

CHILD HEALTH SURVEILLANCE

Our Doctors are qualified to carry our regular checks on the development of babies and children. You may register your child for this service.

TRAVEL VACCINATIONS

Appointments are available with our Practice Nurses for travel information and vaccination where appropriate.

HEALTH CARE TEAM

Our Practice Nurses:

Two Practice Nurses are available for patients to provide, or assist with, most of the services listed.

Sarah Sedley RGN RM dip
Karen Jones RGN

There are a number of staff working for the local Health Authority who are attached to the Practice.

The Community Midwife is concerned with the care of all pregnant mothers, and visits mothers and babies at home. She holds the weekly antenatal clinic at the Practice every Friday morning from 8.30am (By appointment.)

The District Nurses and Health Visitors are based at Timperley Health Centre.

The above staff can be contacted through the Practice, or by telephoning these numbers:-

District Nurses 0300 323 0303

Midwife 291 2942

Health Visitors 912 3355

SOCIAL SERVICES

Social Workers will consider requests for home helps, meals on wheels and residential care. They can help with social and financial problems.

Please contact 912 1212 for advice

NON NHS SERVICES

We also provide services not covered by the NHS. These include medical examinations for pilots, elderly drivers, taxi drivers, HGV, medical insurance companies, occupational health checks and various private forms and letters. There will be a charge for these services, so please check with the receptionist beforehand.

LOCAL HOSPITALS

Altrincham General Hospital
Minor Injuries Unit 934 8300
Wythenshawe Hospital 998 7070
Trafford General Hospital 748 4022
Central Manchester Hospitals 276 1234
(MRI, Manchester Royal Eye Hospital & St Mary's)
Christie Hospital 446 3000
Withington Hospital 998 7070
(Ask to be put through to Withington)

SURGERY STAFF

Our surgery staff include a Practice Manager, Medical Secretaries, Medical Administrators and Receptionists. Our receptionists are trained to take essential details sympathetically and in complete confidence. They are bound by the same rules of confidentiality as the Doctors. If they ask your reason for a home visit etc., it is only so they can pass this information on to the Doctor.

SURGERY SUGGESTIONS & COMPLAINTS

If you have any cause for complaint or any comments regarding the surgery, please telephone or write to the Practice Manager, or one of the Doctors.

You can normally expect to receive an acknowledgement within two days.

We hope that you will feel satisfied that we have dealt with the matter thoroughly, however if you wish to continue with your complaint once we have responded you may write to :

The Healthcare Commission, Complaints Team, Peter House, Oxford Street, Manchester M1 5AN.
Tel 020 7448 9200

BARRINGTON MEDICAL CENTRE

68 BARRINGTON ROAD
ALTRINCHAM
CHESHIRE WA14 1JB

Dr B.N. Macdonald (Partner) MB ChB DRCOG MRCGP
Manchester 1983

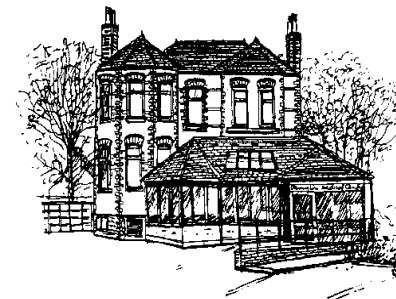
Dr R.I. Heaney (Partner) MB ChB DRCOG MRCGP DFFP
Manchester 1995

Dr S.S. Ladha (Partner) MB ChB MRCGP DOccMed
Dundee 1989

Dr N. Hankins (Partner) MB ChB MRCGP DFFP BNurs
Manchester 2005

Dr A. MacDonald (Salaried) MA MBBS MRCGP
London 2002

Dr E. Barnes (Salaried) MBChB, DFSRH, DCH, DRCOG, nMRCGP
Manchester 2010



Telephone: 0161 928 9621
Fax: 0161 926 9317

www.barringtonmedicalcentre.co.uk

4 family doctors practise as a partnership from the centre along with 2 salaried GPs, working with a well qualified healthcare team to provide a comprehensive range of patient-centred medical care.

Our Doctors are:

Dr B N Macdonald (male)

Dr R I Heaney (female)

Dr S S Ladha (male)

Dr N Hankins (female)

Dr A MacDonald (female)

Dr E Barnes (female)

Dr A MacDonald (female)

Our Practice Nurses are:

Sarah Sedley Karen Jones

Our Practice Manager is: Kieran Glancy

PRACTICE AREA

The surgery provides general medical services for the geographical area of Altrincham, Dunham, Bowdon, Hale and Timperley. We do not provide medical services to patients who live outside this area.

NEW PATIENTS

To register you will be asked to come into the surgery to fill in a health questionnaire and provide proof of your identity and address. You will be asked to attend a new patient health check with our Practice Nurse. This allows us to ensure we are fully aware of your present medical requirements, as it may be some time before we receive your medical records.

SURGERY HOURS

The surgery is open every weekday (apart from bank holidays) from 8.00am to 6.30pm

EXTENDED HOURS

The practice offers a number of late evening appointments every Wednesday and Thursday which can be booked in advance.

WHEN THE PRACTICE IS CLOSED

For medical advice or urgent attention that won't wait until we are next open, please call NHS 111 by dialing 111. Calls from both mobiles and landlines are free to the NHS111 service.

In a life-threatening emergency dial 999.

CAR PARKING & DISABLED ACCESS

The surgery has parking spaces for 12 cars, and a ramp for disabled persons access

HOW TO SEE YOUR DOCTOR

All the doctors and nurses hold surgeries by appointment. Urgent cases will be seen on the day, otherwise you will be offered the first available appointment.

Please let us know as soon as possible if you are unable to keep your appointment. Please arrive promptly to avoid inconvenience to other patients. If you are kept waiting beyond your appointment time, please be understanding, as the unexpected or an emergency may occasionally cause disruption or delay.

You are able to request which doctor you would prefer to see, but this is not always possible for emergency appointments.

Please try and be considerate to the doctors and staff as the next emergency might be you.

In the event of a patient being violent or abusive to anyone on the premises, necessary action will be taken. This could result in a refusal of further care being given here at the surgery.

HOME VISITS

Home visits should only be requested for patients who are unable to attend the surgery because of the nature of their illness. The receptionist may ask for a few details. They have been instructed to make these enquiries to aid the doctor to judge the urgency and appropriateness of planned visits, therefore your cooperation would be greatly appreciated.

It is helpful if visits can be requested before 10.30am, except in an emergency.

Most of our patients try hard to come to the surgery, as we are able to give a higher standard of care. The saving of the doctor's travelling time means there is more time available for consultations.

TELEPHONE ADVICE

If you need to speak to the doctor in person, please check with the receptionist the most suitable time to speak to him or her. If you have any queries please ask the receptionist so that they can liaise with the doctor. If it is important the doctor may ring you back, so *please leave a contact number.*

REPEAT PRESCRIPTIONS

Repeat prescriptions may be obtained as follows :
In person – by leaving your repeat slip in the box at reception

By Post - send it by post, enclosing a stamped self addressed envelope for its return

Online - through our website,
www.barringtonmedicalcentre.co.uk

By fax - 0161 926 9317

Telephone requests are not accepted.

Please allow 48 hours notice for repeat prescriptions to be prepared, after which your prescription will be available for collection at reception.

Prescriptions can also be sent to and collected from local pharmacies by arrangement.

**WHAT THE PRACTICE OFFERS
SCREENING AND HEALTH CHECK SERVICES**

A range of screening and health check services are available at the surgery. These include:

Diabetic clinic	Health Promotion	Smoking Cessation
Diet/Exercise Advice	Antenatal Clinic	Blood Test Monitoring
Family Planning	Blood Pressure Checks	Cervical Smears
Alcohol Counselling	Weight Management	Well Woman/ Well Man Checks
Heart Disease	Asthma Checks	

MINOR OPS

The Practice is equipped to carry out minor surgery procedures. In this way, lengthy waiting for some low priority hospital treatments can be avoided.

IMMUNISATION

Baby and pre-school immunisation appointments are available with our Practice Nurses. Adult immunisations are also available by appointment with our Practice Nurses. Influenza immunisations are typically offered from October each year to those eligible.